



Lisa Davis, Administrator  
The Center for Minimally Invasive Surgery  
9200 Calumet Avenue, Suite S200  
Munster, IN 46321

May 14, 2021

Dear Lisa,

SPH Analytics is thrilled to honor The Center for Minimally Invasive Surgery as a 2019 National APEX Quality Award Winner, in recognition of outstanding patient satisfaction and your overall quality of care.

The APEX Quality Award has been adopted as one of the most prestigious awards throughout the healthcare industry, with only 68 healthcare facilities nationwide recognized this year. The award represents superiority in the services you provide, quality in the care you deliver, and distinction in the satisfaction of your patients.

Your staff and all involved should be extremely proud, as this truly represents an exceptional team accomplishment. We hope that you will display your APEX Quality Award proudly in your center, as a constant reminder to both your organization and your patients of the optimal service that you provide.

SPH Analytics is delighted to present you with this APEX Quality Award. We wish you continued success in providing the highest levels of patient satisfaction in the upcoming year.

Congratulations,  
SPH Analytics

A handwritten signature in cursive script that reads "Marisol Rivera".

Marisol Rivera  
Director of Client Success

